

LIST OF PROCESSINGS FOR WHICH SWIBECO SA ACTS AS DATA CONTROLLER

BANNIERE D'IDENTITE DU DOCUMENT			
Document	ISMS_I_List of Processings_Swibeco_DC		
Date of creation	13.06.2023		
Last validation	17.05.2024		
Version	V3.0		
Author	Albina Mehmeti		
Validator	Alexis de Font-Réaulx		
Classification	Internal		

1. Personal data relating to the Swibeco Platform

Processing	Categories of people concerned	Personal data used	Basis of treatment	The duration of the conservation
Modification due to End User Account	User account Administrator account	 Gender Recovery email Phone Address Language 	Provision of Services in accordance with the T&Cs	Duration of the contractual relationship + 120 days
Distribution of Swipoints	User account	 Date of birth Amount distributed Professional anniversary 	Provision of Services in accordance with the T&Cs	Duration of the contractual relationship + 120 days
Management of contractual relationships with customers	Administrator account	 Name First name E-mail Phone Contractual data 	Legitimate interest of Swibeco / Legal Obligation	Contractual documents to be kept for 10 years Contact deleted immediately after relationship ended
Management of contractual relationship with End User	User account	 First name Last name E-mail address Recovery e-mail address 	Legal obligation	Contractual documents to be kept for 10 years



	l .			
		Telephone numberContractual and billing data		
Transactional communications management	User account	 Name First name Gender E-mail Phone Billing address Delivery address Content of an order 	Provision of Services in accordance with the T&Cs / Legal obligation	Duration of the contractual relationship + 120 days
Payment management	User account	 Number of order (the information banks are not not processed by Swibeco) Amount of order 	Provision of Services in accordance with the T&Cs	For the legal duration imposed (in principle 10 years)
Order management	User account	NameFirst nameBilling address	Provision of Services in accordance with the T&Cs	Duration of the contractual relationship + 120 days
Managing drop shipping orders	User account	 First name Last name Phone number Email address Delivery address Invoice address 	Provision of Services in accordance with the T&Cs	Duration of the contractual relationship + 120 days
Monitoring of commercial activity	User account Administrator account	 First name Last name E-mail address Connection and usage data 	Swibeco's legitimate interest	Duration of the contractual relationship + 120 days
Providing support to the user and the HR administrator to the User	User account Administrator account	 First name Last name E-mail address Telephone number Address Language Content of request Copy of identity document (where necessary) 	Provision of Services in accordance with the T&Cs	5 years from the date of the request Copy of identity document: kept only for the time needed to verify identity.
Carrying out marketing campaigns	User account Administrator account	First nameLast nameE-mail address	Legitimate interest of Swibeco + Consent of the user	Until objection or Duration of contractual relationship + 120 days



		Telephone numberTelephone number		
Satisfaction studies	User account Administrator account Partner	 First name Last name E-mail address Telephone number Address Language 	Legitimate interest of Swibeco + Consent of the user	Until objection or Duration of contractual relationship + 120 days
Maintenance of the Platform and the quality of the services offered	User account Administrator account	 First name Last name E-mail pro Recovery e-mail Telephone number Delivery address Invoice address Language Gender Connection and usage data 	Provision of Services in accordance with the T&C	For connection logs: 6 months prior to the last connection For IP addresses and other information: 1 year from the date it was recorded. Registration For personal or professional data: Duration of the contractual relationship + 120 days
Request for access rights	User account	 First name Last name Copy of identity document Date of company leaving 	Legal obligation	Up to 5 years
Prevention actions and securing the Platform (Pentests, Security Audits, etc.)	User account Administrator account	 First name Last name E-mail pro Recovery e-mail Telephone number Delivery address Invoice address Language Gender Connection and usage data 	Provision of Services in accordance with the GCU	For connection logs: 6 months prior to the last connection For IP addresses and other information: 1 year from the date it was recorded. Registration For personal or professional data: Duration of the contractual relationship + 120 days
Prevention and fight against computer fraud, incl. spamming, hacking, etc.	User account Administrator account Swibeco employees Prospects Suppliers Candidates	 Connection and usage data 	Legal obligation / Legitimate interest Swibeco	For connection logs: 6 months prior to the last connection For IP addresses and other information: 1 year from the date it was registration
Compliance with our legal obligations or other legitimate interests, incl. our accounting and	User account Administrator account Swibeco employees Candidates	The data described above that are	Legal obligation / legitimate interest Swibeco	For the statutory period (in principle 10 years)





archiving	Prospects	necessary for our	
obligations, the	Suppliers	compliance	
defense of legal			
claims, the			
management of			
disputes			

2. Personal data relating to the Lunch Card

Processing	Categories of people concerned	Personal data used	Basis of treatment	The duration of the conservation
Modifying the administrator company user account	Admin account	 Language 	Legitimate interest of Swibeco	Duration of the contractual relationship + 120 days
User account management	User account	 Phone number Lunch Card number Connection and usage data 	Provision of Services in accordance with the GCU	Duration of the contractual relationship + 120 days
Managing the contractual relationship with customers	Administrator account	 First name Last name E-mail address E-mail address Telephone number Contractual information 	Legitimate interest of Swibeco / Legal obligation	Contractual documents to be kept for 10 years Contact deleted immediately after the end of the relationship
Transactional communications management	User account	 First name Last name Gender E-mail address Telephone number Lunch Card balance 	Provision of Services in accordance with the GCU / Legal obligation	Duration of the contractual relationship + 120 days
Storage of Lunch Card Loads & Unloads	User account	 First name Last name E-mail address Gender Nationality Date of birth Language Delivery address Amount of incoming and outgoing transactions from or to the employer account 	Legal obligation	As Swibeco is an HR service provider offering a tool for managing a benefit relating to the remuneration of employees, and as HR data relating to remuneration must be kept for 10 years after the end of the employment relationship by the employer, Swibeco must keep and make available to the employer the LOADS and UNLOADS data (incoming and outgoing transactions from or to the employer's account) for a period of 10 years after the end of the employment relationship between the cardholder and his employer.
Provision of user support		First namelast name	Provision of Services in accordance with the GCU	5 years from the date of the request



	•		<u>'</u>	
	User account	 E-mail address Telephone number Address Content of request Copy of identity document (where necessary) Amount of transactions Business/place of transaction 		Copy of identity document: kept only for the time needed to verify identity.
Maintenance of the Lunch Card and the quality of the services offered	User account Administrator account	 First name Last name E-mail address Gender Nationality Date of birth Language Delivery address 	Provision of Services in accordance with the GCU	For connection logs: 6 months prior to the last connection For IP addresses and other information: 1 year from the date it was recorded. Registration For personal or professional data: Duration of the contractual relationship + 120 days
Marketing campaigns	User account Administrator account	 First name Last name E-mail address Telephone number Address Language 	Legitimate interest of Swibeco + Consent of the user Legitimate interest of Swibeco / Consent of the user	Until objection or Duration of contractual relationship + 120 days until objection or Duration of contractual relationship + 120 days
Satisfaction surveys	User account Administrator account Partner	 First name Last name E-mail address Telephone number Address Language 	Legitimate interest of Swibeco + Consent of the user	Until objection or Duration of contractual relationship + 120 days Until objection or Duration of contractual relationship + 120 days
Request for access rights	User account	 First name Last name Copy of identity document Date of company leaving 	Legal obligation	up to 5 years
Prevention and security measures for the Lunch Card (Pentests, security audits, etc.)	User account Administrator account	 First name Last name E-mail address Gender Nationality Date of birth Language Delivery address 	Provision of Services in accordance with the GCU	For connection logs: 6 months prior to the last connection For IP addresses and other information: 1 year from the date of the last registration





Preventing and combating computer fraud, including spamming, hacking, etc.	User account Administrator account Swibeco employees Prospects Suppliers Candidates	 Connection and usage data 	Legal obligation / legitimate interest Swibeco	For connection logs: 6 months prior to the last connection For IP addresses and other information: 1 year from the date of the last registration
Compliance with our legal obligations or other legitimate interests, including our accounting and archiving obligations, the defence of legal claims and the management of disputes.	User account Administrator account Swibeco employees Candidates Prospects Suppliers	 The data described above that are necessary for our compliance 	Legal obligation / legitimate interest Swibeco	For the statutory period (in principle 10 years)

